

Annex: General terms and conditions of delivery and payment of PC Uitvaart begeleiding BV.

Acceptance fee

The acceptance fee is the remuneration for the following services:

- accepting the report of death;
- discussing and planning the funeral (maximum 2.5 hours);
- transferring the deceased within the region from the place of death to a funeral home or transferring the casket and/or refrigeration within the region to the place of laying out;
- arranging various legal formalities, such as: doctor's certificate, civil status declaration, extracts from the death register;
- care of the deceased in the care centre of PC Uitvaart Begeleiding;
- (digital) information package, including the Guide after a Death;
- the condolences register;
- supervision of the funeral (maximum 3 hours).

The acceptance fee may be supplemented by services that are charged separately or by the following modules, for which an adjusted fee applies.

Use of the funeral home

- Use of the morgue in a PC Uitvaart funeral home (up to 5 days).
- Up to 2 family visits from Monday to Saturday until 20:00 (incl. coffee/tea).
- Reception and guidance for family visits by hosts and hostesses.

Laying out at home

- Care and laying out of the deceased in a home.
- Use of laying out materials.
- Daily visit by a PC Uitvaart Begeleiding employee for monitoring (care) of the deceased.

Watergraafsmeer funeral arrangement

- Use of the morgue in the PC Uitvaart Watergraafsmeer funeral home (up to 5 days).
- Two family visits (up to 10 people) from Monday to Saturday until 20:00.
- Refreshments (coffee and tea) during family visits.
- Condolence visit before the ceremony (30 minutes).
- Use of the family room, the auditorium and the reception room of Watergraafsmeer funeral home on the day of the funeral, for a total duration of 120 minutes.
- Use of a hearse to transfer the deceased to Crematorium Westgaarde.
- Cremation right at Crematorium Westgaarde or Crematorium Zaanstad.
- Storage of the ash (maximum 6 months) at Crematorium Westgaarde.

Purmerend funeral arrangement

- Use of the morgue in the PC Uitvaart Purmerend Beemster funeral home (up to 5 days).
- Two family visits (up to 10 people) from Monday to Saturday until 20:00.
- Refreshments (coffee and tea) during family visits.
- Use of separation rooms (up to 120 minutes).
- Use of a hearse to transfer the deceased to Crematorium Purmerend.
- Cremation right at Crematorium Purmerend.
- Storage of the ash (maximum 6 months) at Crematorium Purmerend.

Supplementary provisions

1. The service, as described above, applies to the municipalities below and is based on the usual time for a funeral (average 3 hours). A different rate applies outside the regions, and extra time will be charged separately.

Aalsmeer	Haarlem	Muiden
Alkmaar Almere	Haarlemmerliede en Spaarnwoude	Naarden
Alphen aan den Rijn	Haarlemmermeer	Nieuwkoop
Amstelveen	Heemskerk	Oostzaan
Amsterdam Beemster	Heemstede	Ouder-Amstel
Bergen	Heerhugowaard	Purmerend
Beverwijk	Heiloo	Stede Broec
Blaricum	Hillegom	Stichtse Vecht
Bloemendaal	Hoorn	Uitgeest
Bussum	Hilversum	Uithoorn Velsen
Castricum	Huizen	Waterland
De Ronde Venen	Kaag en Braassem	Weesp
Diemen	Koggenland	Wijdmeren
Drechterland	Landsmeer Langedijk	Wormerland
Edam-Volendam	Laren	Zaanstad
Enkhuizen	Lelystad	Zandvoort
Graft - De Rijp	Lisse	Zeevang
	Medemblik	

2. Special rates apply for children up to 12 years of age.
3. For funerals, a minimum purchase of 4 bearers (usual duration) is mandatory.
4. Delivery of services and goods deviating from the above will be charged extra, as specified in the "order confirmation" form.
5. No discounts are possible on the rates for the abovementioned modules.